The most efficient means for an international student to pay their student account balance is through Western Union’s bank-to-bank transfer. This option allows you to lock in an exchange rate quote in your currency of choice and provides a simple and secure way of initiating a payment electronically.

You have a lot to think about when applying to a university abroad, including using international markets to make payments to your student account. International wire transfers can be initiated online through Trailhead and here are some of the benefits to you:

• You can easily lock in an exchange rate quote by going online through Trailhead and selecting “International wire transfer” as your payment option

• The exchange rate is competitive when compared to your financial institution’s retail rates and bank service fees may be reduced since the transaction is initiated as a local bank transfer

• There are NO transaction charges from Colorado School of Mines or Western Union, though you may be charged a transaction fee by your bank

• The exchange rate is valid for 72 hours (3 calendar days) after the transaction is initiated

• Payments include your reference information to ensure your payment reaches your student account quickly, typically 2-5 business days after you have made the payment at your bank

INTERNATIONAL PAYMENTS TO COLORADO SCHOOL OF MINES JUST GOT EASIER!
STEPS TO MAKE A PAYMENT

Step 1: Access Student Account Through Trailhead
- Enter login information (CSM Username, Password)
- Select: self service, student, student records, my account page
- Select “Make a Payment”

Step 2: Get Quote
- Select “International Wire Transfer” as your payment method
- Determine how much you are going to pay on your student account
- Enter foreign currency information (country and currency) and an exchange rate quote will automatically be generated
- The exchange rate quote will be valid for 72 hours (3 calendar days)
- Temporarily enable pop-ups in your computer’s browser
- PRINT OUT Western Union payment instructions

Step 3: Bank Transfer
- Within 72 hours (3 calendar days), take the Western Union payment instructions to your local bank to authorize a bank-to-bank transfer or make a payment online
- Your local bank will transfer the funds to Western Union’s local bank
- Western Union will transfer U.S. Dollars to Colorado School of Mines bank

Step 4: Payment Finalized
- Colorado School of Mines will post the U.S. Dollar equivalent to your student account once our bank receives the funds, typically 2-5 business days after you have made the payment at your bank

For payment support please contact:
Western Union Business Solutions
100 Summit Avenue, Montvale, NJ 07645
Toll Free: 1.877.218.8829
Email: studentinquiries@westernunion.com
Web: business.westernunion.com

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Western Union Business Solutions is a division of The Western Union Company. Western Union acquired Travelex Global Business Payments, Inc. in 2011. Services in the US are provided by Custom House (USA) Limited and Travelex Global Business Payments, Inc. (collectively referred to as “WUBS” or “Western Union Business Solutions”).

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* If your local currency is not available, please select an alternative currency or U.S. Dollar option. You will receive all of the benefits listed above including no banking charges from Colorado School of Mines or Western Union Business Solutions, quicker posting of payment to student account, and fully referenced payments.